

# **2015 AAA Consumer Pulse<sup>™</sup> Survey**

Hurricane and Flood Preparation by State

### **Background & Methodology**

Conducted 1,206 surveys among Florida, Georgia, and Tennessee residents

- o Fielding took place April 15, 2015 April 26, 2015
- o Utilized proprietary online research panel
- o Total is weighted by age and gender within state

### **Key Measures**

- o Hurricane Preparation Behaviors
- o Willingness to Follow Evacuation Warnings
- o Flood Insurance Usage and Awareness

1. Do you make advanced preparations for hurricane season or severe weather?					
	Florida	Georgia	Tennessee	Total	
Base (n=)	404	401	NA	805	
Yes	68%	38%	NA	58%	
No	32%	62%	NA	42%	

2. Would you evacuate your home in the event of a hurricane if you were warned to evacuate?					
	Florida	Georgia	Tennessee	Total	
Base (n=)	404	401	NA	805	
Yes	81%	84%	NA	82%	
No	19%	16%	NA	18%	

3. What is the lowest category of hurricane that would make you evacuate your home?					
	Florida	Georgia	Tennessee	Total	
Base (n=)	330	336	NA	666	
1 (Wind speed: 74–95 mph)	8%	16%	NA	11%	
2 (Wind speed: 96–110 mph)	20%	28%	NA	23%	
3 (Wind speed: 111–129 mph)	33%	23%	NA	30%	
4 (Wind speed: 130–156 mph)	19%	6%	NA	15%	
5 (Wind speed: ≥ 157 mph)	5%	4%	NA	4%	
Don't know	16%	23%	NA	18%	

	Florida	Georgia	Tennessee	Total
Base (n=)	404	401	NA	805
Cash	90%	81%	NA	87%
Cell phones	84%	87%	NA	85%
License / ID	83%	84%	NA	83%
Extra water	77%	75%	NA	76%
Legal Documents	76%	71%	NA	75%
First aid, medical supplies, or medication	75%	72%	NA	74%
Flashlight, batteries, or candles	71%	73%	NA	72%
Extra food	68%	67%	NA	67%
Proof of insurance	68%	65%	NA	67%
Battery-operated radio	59%	54%	NA	58%
Pets	48%	56%	NA	50%
Inventory of household items	50%	45%	NA	48%
Computers	40%	40%	NA	40%
Photos	38%	41%	NA	39%
Other	3%	5%	NA	4%



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by State

5. How concerned are you about experiencing a flood during hurricane season?					
	Florida	Georgia	Tennessee	Total	
Base (n=)	404	401	NA	805	
Very concerned	11%	8%	NA	10%	
Somewhat concerned	40%	23%	NA	35%	
Not at all concerned	48%	68%	NA	55%	

6. Have you experienced flooding in your current or a previous car or residence? (% Yes)					
Florida Georgia Tennessee Total					
Base (n=)	404	401	401	1206	
Car	3%	4%	3%	3%	
Residence	8%	7%	7%	7%	

		Florida	Georgia	Tennessee	Total
	Base (n=)	37	33	30	100
Less than \$500.00		17%	12%	13%	15%
\$500.00 to under \$1,000.00		10%	14%	2%	10%
\$1,000.00 to under \$5,000.00		24%	27%	14%	23%
\$5,000.00 to under \$10,000.00		21%	11%	12%	17%
\$10,000.00 to under \$15,000.00		4%	11%	19%	8%
\$15,000.00 to under \$20,000.00		2%	6%	4%	4%
\$20,000.00 to under \$25,000.00		6%	4%	7%	6%
\$25,000.00 to under \$30,000.00		4%	10%	3%	6%
\$30,000.00 or more		8%	3%	0%	5%
Don't know / Can't remember		4%	2%	23%	6%

8. Are you aware homeowner's insurance does not cover flood damage?					
	Florida	Georgia	Tennessee	Total	
Base (n=)	404	401	401	1206	
Yes	81%	83%	80%	82%	
No	19%	17%	20%	18%	

9. Do you have flood insurance?				
	Florida	Georgia	Tennessee	Total
Base (n=)	404	401	401	1206
Yes	24%	12%	10%	19%
No	76%	88%	90%	81%

10. Are you aware of the 30-day waiting period for a new flood Program?	policy to take e	ffect under the	National Flood	Insurance
	Florida	Georgia	Tennessee	Total
Base (n=)	404	401	401	1206
Yes	46%	35%	37%	41%
No	54%	65%	63%	59%



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Hurricane and Flood Preparation by State

11. What most concerns you about driving in severe storms/rair	ny weather? (Se	elect all that app	oly)	
	Florida	Georgia	Tennessee	Total
Base (n=)	404	401	401	1206
Not being able to see clearly	74%	76%	82%	76%
Being hit by another driver	71%	75%	70%	72%
Debris in the road	64%	60%	54%	61%
Wet/slippery roads	52%	61%	71%	58%
Traffic jams on evacuation routes	53%	44%	17%	44%
Hitting another driver	41%	46%	37%	42%
Other	1%	2%	1%	1%
None, I am not concerned about driving in storm weather	3%	3%	4%	4%

	Florida	Georgia	Tennessee	Total
Base (n=)	394	395	388	1177
Drive with lights on	90%	90%	90%	90%
Drive slower	87%	89%	92%	88%
Drive farther away from other cars	72%	69%	73%	72%
Take routes with less traffic	44%	40%	34%	41%
Drive with flashers on	34%	43%	28%	35%
Put an emergency kit in vehicle	36%	33%	19%	32%
Other	1%	1%	2%	1%
None, I do not take precautions when driving in storm weather	1%	0%	0%	0%

## **Respondent Profile**

What is your gender?				
	Florida	Georgia	Tennessee	Total
Base (n=)	404	401	401	1206
Male	48%	48%	48%	48%
Female	52%	52%	52%	52%

Into which of these age groups do you fall?					
	Florida	Georgia	Tennessee	Total	
Base (n=)	404	401	401	1206	
18-34	27%	32%	29%	29%	
35-44	15%	18%	17%	17%	
45-54	18%	18%	18%	18%	
55-64	16%	16%	18%	16%	
65 or older	24%	16%	18%	21%	

#### **Statistical Statement:**

The AAA Consumer Pulse<sup>™</sup> Survey was conducted online among residents living in the Southern Region of The Auto Club Group (Florida, Georgia, and Tennessee) from April 15 - 26, 2015. A total of 1,206 residents completed the survey. Overall survey responses are weighted by gender and age within state to ensure reliable and accurate representation of the adult population (18+) in Florida, Georgia, and Tennessee.

		Base (N=)	Maximum Margin of Error
	Florida	404	± 4.9 percentage points
4 F	Georgia	401	± 4.9 percentage points
	Tennessee	401	± 4.9 percentage points
	TOTAL	1,206	± 2.8 percentage points