

AAA FOUR DIAMOND HOTELS AND RESTAURANTS

2017 FACT SHEET

Data valid Jan. 27, 2017, through Dec. 31, 2017

Continuing a more than 80-year tradition, AAA's professionally trained inspectors use published guidelines to conduct unannounced hotel and restaurant evaluations, assigning Approved establishments a rating of One to Five AAA Diamonds.

A Four Diamond hotel is refined and stylish, providing upscale physical attributes, extensive amenities and a high degree of hospitality, service and attention to detail. A Four Diamond restaurant provides distinctive fine-dining, creatively prepared and skillfully served, often with a wine steward, amid upscale ambience.

- For 2017, 88 hotels and 41 restaurants were newly added to the AAA Four Diamond Award list.
- A total of 2,280 establishments (1,615 hotels and 665 restaurants) throughout the U.S., Canada, Mexico and the Caribbean received the Four Diamond Rating last year, qualifying them for the 2017 Four Diamond Award list.
- Collectively, Four Diamond hotels and restaurants represent just 3.9 percent of the nearly 59,000 AAA Approved and Diamond Rated establishments.
 - \circ $\,$ Four Diamond hotels account for 5.9 percent of the nearly 28,000 AAA Approved hotels.
 - Four Diamond restaurants account for 2.1 percent of the more than 31,000 AAA Approved restaurants.
- States/provinces with the most Four Diamond hotels: California (176); Florida (141); Texas (92); New York (82); Ontario (52); Massachusetts (50); Illinois (49); Quintana Roo, Mexico (46); and Arizona (45).
- Cities with the most Four Diamond hotels: New York (54); Chicago (32); Boston (28); Toronto (23); New Orleans (22); San Francisco (19); Atlanta (19); San Antonio (19); Austin (18), Houston (18); Cancun (18), Miami Beach (17); Montréal, Canada (16); and Puerto Vallarta, Mexico (16). Lake Buena Vista, Orlando, Seattle and Punta Cana each have 15 Four Diamond hotels.
 - For 2017, New York gained the most Four Diamond hotels (six), followed by Austin (four).
- States/provinces with the most Four Diamond restaurants: California (70); Florida (51); Ontario (50); New York (42); Texas (29); Nevada (23); and Québec (20).
- Cities with the most Four Diamond restaurants: New York (33); Toronto (21); Las Vegas (20); Chicago (16); San Francisco (14); Vancouver (12); Atlanta (11); Niagara-on-the-Lake (11); and New Orleans (10).
 - For 2017, Miami Beach gained the most Four Diamond restaurants (three). Six other cities gained two new Four Diamond restaurants: Chicago; New Orleans; New York; San Antonio; Vancouver, Canada; and Puerto Vallarta, Mexico.
- Twelve hotels have maintained the Four Diamond Rating for 41 consecutive years, since 1976 when the Diamond Ratings were first introduced for hotels: Carriage House Inn in Carmel-by-the-Sea,

California; Silverado Resort and Spa in Napa, California; Lost Valley Ranch in Deckers, Colorado; The Brown Palace Hotel and Spa, Autograph Collection in Denver, Colorado; General Palmer Hotel in Durango, Colorado; Stage Neck Inn in York Harbor, Maine; The Carlyle, A Rosewood Hotel in New York City; Tu Tu' Tun Lodge in Gold Beach, Oregon; Omni La Mansión del Rio in San Antonio, Texas; The Pfister Hotel in Milwaukee, Wisconsin; The Westin Prince Toronto; and Fairmont Le Château Frontenac in Québec.

- An additional 152 hotels have maintained the Four Diamond Rating for 25 or more years.
- The Green Room in Wilmington, Delaware, is the longest tenured Four Diamond restaurant, having held the honor since 1985 when AAA began rolling out Diamond Ratings for restaurants.
- An additional 87 restaurants have maintained the Four Diamond Rating for 20 or more years.
- States/provinces with the greatest number of Four Diamond establishments (hotels and restaurants): California (246) 176 hotels/70 restaurants; Florida (192) 141 hotels/51 restaurants; New York (124) 82 hotels/42 restaurants; Texas (121) 92 hotels/29 restaurants; and Ontario, Canada (102) 52 hotels/50 restaurants

ABOUT AAA DIAMOND RATINGS

For more than 80 years, AAA has used professional inspectors to conduct anonymous, in-person property evaluations. AAA offers the only rating system using comprehensive, on-site professional hotel and restaurant evaluations using published guidelines weighted by member priorities. With a far greater inventory than any other rating entity, AAA's rating system covers the United States, Canada, Mexico and the Caribbean.

Travelers can find Diamond Rated establishments and inspector insight in AAA's trip planning products: the <u>AAA Mobile app</u>, the online <u>TripTik Travel Planner</u> mapping and routing tool, searchable online <u>AAA</u> <u>Travel Guides</u> and AAA TourBook guides available to members at AAA offices.

About The Auto Club Group

The Auto Club Group (ACG) is the second largest AAA club in North America. ACG and its affiliates provide membership, travel, insurance and financial services offerings to over 9 million members across eleven states and two U.S. territories including Florida, Georgia, Iowa, Michigan, Nebraska, North Dakota, Tennessee, Wisconsin, Puerto Rico and the U.S. Virgin Islands; most of Illinois and Minnesota; and a portion of Indiana. ACG belongs to the national AAA federation with more than 56 million members in the United States and Canada and whose mission includes protecting and advancing freedom of mobility and improving traffic safety.